

# MINUTES

**Meeting:** CORSHAM AREA BOARD  
**Place:** Corsham Community Centre, Beechfield Road, Corsham, SN13 9DN  
**Date:** 20 October 2011  
**Start Time:** 4.00 pm  
**Finish Time:** 6.00 pm

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Please direct any enquiries on these minutes to:

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## **In Attendance:**

### **Wiltshire Councillors**

Cllr Dick Tonge, Cllr Peter Davis (Vice Chairman), Cllr Alan Macrae (Chairman) and Cllr Sheila Parker

Cllr John Thomson – Cabinet Member for Adult Care, Communities and Housing

### **Wiltshire Council Officers**

Dave Roberts – Community Area Manager  
Marie Todd – Area Board and Member Support Manager  
Karen Jones – Senior Project Manager  
Lucy Stansfield – Head of Service

### **Town and Parish Councillors**

Corsham Town Council – Peter Anstey, Allan Bosley, Charles Fuller and Elaine Marston  
Colerne Parish Council – Tom Hall

### **Partners**

Wiltshire Police – Inspector Martin Schorah  
Wiltshire Police Authority – Gill Stafford  
Corsham Community Area Network (CCAN) – Sally Fletcher, Kevin Gaskin and Christine Reid  
Transcoco – Anna Mackie

Westlea Housing – Jeanette Hughes, K Merrett and Karen Williams  
Westlea Residents' Forum – Debbie Burse  
Carer Support Wiltshire – Lindsay Poulson

**Total in attendance: 47**

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<u>Agenda Item No.</u>	<u>Summary of Issues Discussed and Decision</u>
1.	<p><u>Chairman's Welcome and Introductions</u></p> <p>The Chairman welcomed everyone to the meeting which was focused on the theme of older people.</p>
2.	<p><u>Apologies for Absence</u></p> <p>Apologies for absence were received from:</p> <p>Sian Walker – Service Director  Mike Franklin – Wiltshire Fire and Rescue Service  Georgina Fairbrass – Corsham Chamber of Commerce</p>
3.	<p><u>Minutes</u></p> <p><b><u>Decision</u></b>  <b>To confirm the minutes of the meetings held on 18 August and 5 September 2011 as a correct record.</b></p>
4.	<p><u>Declarations of Interest</u></p> <p>There were no declarations of interest.</p>
5.	<p><u>Chairman's Announcements</u></p> <p>The Chairman made the following amendments:</p> <p>(a) <u>Warm and Well</u></p> <p>Details of the new Wiltshire Warm and Well Scheme, which was open to all home owners and private tenants to enable them to improve the energy efficiency of their homes, were circulated with the agenda papers.</p> <p>(b) <u>Lorry Watch Scheme</u></p> <p>Details of the new lorry watch scheme were circulated with the agenda papers.</p>
6.	<p><u>Partner Updates</u></p> <p>(a) <u>Wiltshire Police</u></p> <p>Inspector Martin Schorah, the new Area Commander for Chippenham, Calne and Corsham, introduced himself to the Area Board and highlighted the following issues:</p>

- Alex Reid was still the Neighbourhood Policing Team Sergeant for the Corsham area and aimed to achieve local solutions to crime in the area.
- Violent crime in the Corsham area had decreased by 35%. This was due to a number of local initiatives such as the pubwatch scheme and work being undertaken in schools.
- The national league table relating to crime showed that Wiltshire had the greatest decrease in violent crime at 21%.
- There had been a number of complaints from parents regarding vehicles mounting the kerbs and pavements, in order to keep the traffic flowing, along Lacock Road outside St Patrick's School. This issue had been monitored by the Police and Head Teacher and had also been referred to the Community Area Transport Group. A number of councillors had been contacted by concerned parents and the Head Teacher would progress all the action points which had been suggested for the updated travel plan.

(b) Wiltshire Fire and Rescue Service

A written report was circulated with the agenda papers.

(c) NHS Wiltshire

A written report was circulated with the agenda papers.

(d) Box Parish Council

Box Parish Council was very pleased with the work carried out under the Community Payback Scheme. This had been arranged by completing an issues sheet.

(e) Colerne Parish Council

Colerne had recently experienced some vandalism at the Recreation Ground and there had also been a theft at the football club.

A planning application had been submitted for the conversion of three former aircraft hangers.

The community café was a great success.

(f) Corsham Town Council

There were still grave concerns about road safety at Lacock Road, outside St Patrick's School. It was important that action was taken to resolve this issue quickly.

The Katharine Park Estate would soon be adopted by Wiltshire Council.

Corsham in Bloom had received a Gold Award this year and the Town Council thanked all those that had been involved for their hard work.

(g) Chamber of Commerce

The Chamber was planning a business event in conjunction with Corsham Town Council and was likely to be bringing forward a request for funding from the Area Board.

(h) Corsham Community Operations Board (COB)

The COB was currently three weeks into the design process for the community campus. A public consultation regarding the design would take place in the near future.

There were plans to create a blog site very soon to ensure that people were kept up to date with progress.

7.

CCAN Update and Request for Core Funding

The Area Board considered a report seeking the Area Board's approval to the release of the second and final tranche of core funding to CCAN for the financial year 2011/12.

CCAN then gave an update covering the following issues:

- The AGM had been very well supported. Jane Scott, Leader of Wiltshire Council, had attended and had spoken about the future of Corsham and answered questions.
- The older people's information day which had been held prior to the meeting at the Community Centre had been a great success. There had been a slipper exchange where 112 pairs of slippers had been distributed. About 200 people had attended and had been able to ask questions and visit the various stalls.
- Christine Reid thanked all those who had helped with the day and, in particular, Ann Wilson who had left Wiltshire Council the previous day and had attended in her own time.
- She also thanked the Area Board for reorganising its meeting to follow immediately after the event and the WI for organising refreshments for the day.

**Decision**

**Following consultation with the Community Partnership Development Officer to agree to the release of the second and final tranche funding of £4,036.**

	<p><u>Reason</u>  <i>The Area Board is satisfied that CCAN's workplan commitments as detailed in the report are being met.</i></p> <p><b>ACTION: Dave Roberts</b></p>
8.	<p><u>Visiting Cabinet Member</u></p> <p>Cllr John Thomson, Cabinet member for Adult Care, Communities and Housing gave a brief update relating to his portfolio and responded to questions.</p> <p>The following issues were discussed:</p> <ul style="list-style-type: none"> <li>• Cllr Thomson's area of responsibility covered Adult and Social Care, Libraries, Housing and Community Planning.</li> <li>• There were big challenges for the Adult Care service over the next few years due to budget cuts and increasing need for the service.</li> <li>• In the next few years there was likely to be a 55% increase in people aged over 65 and an 89% increase in those aged over 80.</li> <li>• The number of people aged over 65 were likely to increase from 72,000 to 122,000 and those aged over 80 from 11,000 to 22,000.</li> <li>• People in Wiltshire were already living longer and this was putting more pressure on budgets.</li> <li>• It was important to provide a more efficient and more joined up service.</li> <li>• There were over 60,000 calls to the council regarding the adult care service each year and 32 thousand service users.</li> </ul>
9.	<p><u>Accommodation for Older People</u></p> <p>The Area Board received a presentation regarding the older people accommodation development strategy from Karen Jones, Senior Project Manager.</p> <p>The presentation covered the following points:</p> <ul style="list-style-type: none"> <li>• The number of older people within the Corsham area would increase by 49.1% by 2026  65-74 age group increase by 34.7%  75-84 age group increase by 58.6%  85+ age group increase by 79.2%</li> <li>• The number of people with dementia in Corsham would increase by 57.2% by 2025.</li> <li>• Most recent projections estimate 26% higher growth than originally anticipated.</li> <li>• The aim of the older people's development strategy was to develop</li> </ul>

	<p>modern and fit for purpose facilities to meet current and future needs and expectations of the people of Wiltshire. This would focus on nursing care, specialist dementia care and extra care housing provision.</p> <ul style="list-style-type: none"> <li>• This would be a 10 year programme delivered through partnership working.</li> <li>• In Corsham there were plans for a 40-50 unit extra care scheme and an 80 bed nursing home. This was due to take place between 2015 and 2020, however, with successful community engagement this may be delivered earlier.</li> <li>• There would be substantial improvement of older people's accommodation in Wiltshire.</li> <li>• There would be 715 units of extra care, 338 specialist dementia care placements and 539 additional nursing beds.</li> <li>• The Council was currently looking for suitable sites for older people's accommodation in Corsham and anyone who had any suggestions was urged to get in touch.</li> <li>• The Spring Tynings site was suggested as a possibility for development of an extra care housing scheme along with the Hungerford House site. Karen Jones confirmed that the Council was in discussions with the landowners of this site although no firm proposals had yet been agreed.</li> </ul>
10.	<p><u>Help to Live at Home</u></p> <p>The Area Board received a presentation from Lucy Stansfield, Head of Service, regarding the help available to enable older people to remain in their homes for as long as possible.</p> <p>The presentation covered the following points:</p> <p>A recent consultation had identified the following issues:</p> <ul style="list-style-type: none"> <li>• Too many organisations – too much choice</li> <li>• Too difficult to know where to get help when it is needed</li> <li>• Lots of money wasted from duplication</li> <li>• Concern about crises at night</li> <li>• Importance of “that little bit of help”</li> <li>• Loneliness and isolation</li> <li>• People going into care homes who would rather be at home</li> </ul> <p>People in Corsham previously had the following support:</p> <ul style="list-style-type: none"> <li>• Domiciliary care – 120 organisations</li> <li>• Housing related support –20 organisations</li> </ul>

- Equipment – 5 organisations
- Voluntary and community sector – 1000's

The local picture was:

- Number of care home beds – 106 (Hungerford House – Order of St John's, Claremont House, Bybrook House)
- Number of sheltered housing units – 142 (Waverley Court, Holton House, Jargeau Court)
- Number of extra care units – 0
- Number of people receiving domiciliary care at home in Corsham (SN13) – 27
- Corsham Area (SN13, SN14, SN15) - 155
- Community organisations – parish councils, voluntary sector, good neighbours

What are the Council and NHS doing about this?

- Commissioning a new service for people at home
- Developing telecare and Response service
- Commissioning a new equipment and practical help service
- Improving access to information, advice and support
- Reducing the number of footsteps to people's front door, by bringing together multiple services into a single service.

Help to live at home would mean:

- Assuming most people want to be independent and manage without help
- 4 organisations rather than 120 – Complete Care
- Joint with the NHS
- Not just domiciliary care
- Doing things that customers want
- Making good use of community resources
- Enabling people to have a life
- Professional care and support staff able to provide a wider range of services

What will be better?

- **For the Customer**
- One service for care
- Response service 24 hours a day
- "that little bit of help"
- One equipment service
- Same service for whole population
- Greater independence
- **For the Council**
- Improved service



	<ul style="list-style-type: none"> <li>• Reduced wastage</li> <li>• Less back office inputs</li> <li>• Savings from economies of scale</li> <li>• Reduced travel</li> <li>• Sustainable model of care</li> </ul> <p>What is happening now?</p> <ul style="list-style-type: none"> <li>• New care and support organisation appointed for new customers since 3 September 2011</li> <li>• Customers changing providers</li> <li>• Sheltered housing and extra care schemes – staff changing employers</li> <li>• Equipment contract being evaluated</li> <li>• Response service being negotiated</li> </ul> <p>The following issues were then discussed:</p> <ul style="list-style-type: none"> <li>• There would be a single telephone number and single point of contact for the help to live at home service.</li> <li>• The process used to award the contracts to service providers took into account quality and price.</li> <li>• There would be four main providers and this would lead to more consistency for users of the service rather than different people coming into homes each day.</li> <li>• The service also took into account the need for older people to have a social life.</li> <li>• There would be continuous review of the contracts which had been awarded for 5 years with a possible 2 year extension.</li> <li>• People with savings of over £23,250 would have to contribute towards the cost of their care.</li> <li>• The package of care provided would be discussed with the user of the service and would be more flexible than it had been in the past.</li> <li>• There would be targets set for the care providers.</li> <li>• Technology would also be available to monitor who had visited the house to provide care.</li> <li>• People interested in finding out more about the service could ring Wiltshire Council on 01225 713000 and ask for the Social Care Helpdesk.</li> <li>• The contribution of unpaid carers was acknowledged and it was noted that the Council had invested £28 million into the voluntary sector to support them.</li> </ul>
11.	<p><u>Round Table Discussion</u></p> <p>There was a round table discussion regarding services for older people and questionnaires were completed.</p>

12.	<p><u>Future Plans for the Copenacre Site</u></p> <p>Richard Brown, Planning Consultant for the Copenacre site attended the meeting to give an update on future plans for the site. The following issues were discussed:</p> <ul style="list-style-type: none"> <li>• It was recognised in the Core Strategy documents that development at the MoD sites at both Rudloe and Copenacre should be progressed.</li> <li>• It was important to engage with stakeholders in the local community to identify the best use for brownfield site land.</li> <li>• The prominence of the Copenacre site in the area was recognised and it would be important to ensure that the visual impact was in keeping with the environment.</li> <li>• A public exhibition would take place early in the New Year and the following three proposals for the site were currently being considered: <ul style="list-style-type: none"> <li>(1) An entirely residential development.</li> <li>(2) A proportion of the site allocated for housing and the remaining for commercial or business use (about 60% residential and 40% business).</li> <li>(3) Retail use – such as a supermarket.</li> </ul> </li> </ul> <ul style="list-style-type: none"> <li>• The developers would engage with the Town Council, Civic Society, Wiltshire Council and others. They would consider issues such as access, trees, drainage and sustainability.</li> <li>• The architects would be from a company called “Pegasus”.</li> <li>• It was confirmed that the correct procedures had been followed when disposing of the MoD land.</li> <li>• The site comprised about 13 acres and if purely residential the development would provide about 100 to 120 homes.</li> <li>• There could be an opportunity for a care or nursing home on the site and for affordable housing.</li> <li>• It was noted that the core strategy was still out to consultation and that the Localism Bill could also have implications for local development.</li> </ul>
13.	<p><u>Future Meeting Dates and Forward Work Plan</u></p> <p>Meetings of the Area Board would take place on the following dates:</p> <p>Thursday 1 December 2011 – The Pavilion, Box – 7pm  Thursday 2 February 2011 – Corsham Town Hall – 7pm  Thursday 22 March 2011 – Corsham Town Hall – 7pm</p>